

YORK ADAMS TAX BUREAU

1405 N. Duke St.
P.O. Box 15627
York, Pa. 17405
Phone: 717-845-1584
Fax: 717-854-6376

900 Biglerville Rd.
P.O. Box 4374
Gettysburg, Pa. 17325
Phone: 717-334-4000
Fax: 717-337-2565

e-mail: info@yatb.com

web site: www.yatb.com

January 26, 2009

Dorgan and Zuck Building Contractors, Inc.
325 Cottage Hill Road
York, Pa. 17401

Re: Remodeling project at 1405 N. Duke St., York, Pa. 17404

Dear Sirs:

It is my pleasure to write this letter of recommendation for the services of General Contractor provided by your company during the approximately 9 month renovation of the building that was purchased as our new bureau.

All of your personnel with whom I interacted were knowledgeable and efficient. Bob Leader took the time to explain situations to me and accepted my decisions. Bill Thoms took it upon himself to make many phone calls and other contacts that saved me a lot of time and stress in not having to do so. He always seemed to be one step ahead of what was asked. Everyone was always prepared for the by-weekly construction meetings. They would also at times explain better ways of doing something that had been proposed differently.

Being a female, and my first venture into remodeling an older 15,000 sq. ft. industrial building into a modern office, Dorgan and Zuck helped to make the experience an interesting one that each day I looked forward to with eagerness, and not regret.

The (3) things that stand out for me were the friendly professionalism of Dorgan and Zuck's employees; the fact that they were on the job every day until the project was complete, and the quality of the work.

It was a rewarding experience and one I would readily do again.

Sincerely,

Lois Kashner
Administrator
York Adams Tax Bureau